

CDI TECHNOLOGY: precyseCDI™



Payers and providers recognize that a key requirement of high-quality care at potentially lower cost is complete, accurate and timely clinical documentation that is accessible by all providers involved in the care of a patient. Clinical Documentation Improvement (CDI) best practices are vital to achieving value throughout an organization.

PrecyseCode™ and precyseCDI is the only single, integrated platform enabling both inpatient and outpatient coding and CDI. This Cloud-based platform incorporates state-of-art Natural Language Processing (NLP) for embedded intelligence and supports multiple Health Information Management (HIM) roles across healthcare organizations. One of the major benefits of an integrated CDI offering is to provide a concurrent, intuitive documentation clarification process to minimize negative impact on downstream coding activities. Our flexible, single platform solution allows a concurrent review of documentation and ensures that the physician is being as exact as possible when capturing severity of illness and the acuity of the patient's condition.

Revolutionary technology and proven service combine to achieve remarkable CDI results.

PrecyseCDI can be customized to meet the unique needs of each healthcare organization by automating workflows through user-defined work-lists. This powerful technology includes NLP identified clinical documentation deficiencies, physician query tracking, reporting and trending and physician response reports. This enables users to gauge the number of active accounts and measure the CDI program's success. But what really makes precyseCDI stand out is its speed to implementation, its 24/7 live customer support, and no additional training fees.

Best of all, precyseCDI is backed by Precyse's proven CDI program which achieves remarkable results for healthcare organizations. It identifies more explicit and accurate patient care documentation which helps to reduce the risk of coding errors, facilitates timely and appropriate reimbursement, improves audit ratings and physician profile scores, promotes regulatory compliance and, ultimately, drives value throughout the organization.

precyse®

Sparking innovation in healthcare information™

FEATURES AND BENEFITS

- Single integrated, role-based workflow platform supported by NLP technology
- Consolidated patient-centric view of the encounter for use by multiple parties
- Configurable workflow across organizational & department boundaries
- Automated electronic capture & assessment of clinical data with recommendations
- Monitoring & alerting for proactive regulatory compliance
- Resource management tools to support human oversight
- Online & auditable communication to/from clinical providers & hospital staff
- Implementation timeline – 30 to 45 days
- Supports any encoder technology
- Training included in implementation fee
- On-site training during testing & go-live
- 24/7 customer support
- SNOMED-based intelligence & rules
- Supports ICD-9 & ICD-10 coding
- Cross-discipline visualization of work by userscoders, CDI staff & users

RESULTS

- Improve physician clinical documentation practices
- Decrease revenue cycle error rates
- Enable prospective auditing
- Sustain CDI assessment education and mentoring
- Achieve lasting CDI program goals and objectives
- Improve workflow processes and physician relationships
- Identify physician education opportunities
- Maintain new levels of documentation specificity and accuracy
- Improve hospital and physician profiling and scorecard data
- Prepare hospitals for ongoing adjustments to reimbursement systems
- Enhance knowledge of Case Mix Index
- Manage and mitigate RAC risk

SUCCESS STORY



“Current industry CDI programs see a 30% query rate; at Naples Community Hospital (NCH) our retrospective query rate is significantly lower. Our physician response rate is up, our queries down and we see a direct impact on NCH’s revenue.”

Laurie Fiore, RHIA, Director, HIM, Naples Community Hospital Healthcare System

precyseCDI: HELPING IMPROVE PERFORMANCE WITH SPEED TO VALUE

Naples Community Hospital Healthcare System (NCH Healthcare System), founded in 1925 is one of America’s largest public hospitals with 715 beds, 4,000 staff, 800 physicians and 25,575 inpatient visits a year. Knowing that Clinical Documentation Improvement (CDI) was a key factor in improving performance, Naples implemented precyseCDI in 2013. The immediate results were staggering but most importantly have continued to drive improvements. Naples has already achieved significant gains from CDI including improved coding accuracy.

The precyseCDI dashboard gives the Clinical Documentation Improvement Specialists (CDISs) an easy way to prioritize their work and track progress. Improved documentation impacts the quality of the medical record, helps withstand audits, better documents severity of illness and risk of mortality and increases case mix index. The result is an improvement in physician acceptance as they see that a good CDI program is not about reimbursement but rather improved clinical care.

The Precyse partnership with NCH Healthcare System continues to grow as we work together to improve efficiency and quality documentation even further with the implementation of precyseCode, the Precyse computer assisted coding solution.

TO LEARN MORE ABOUT HOW PRECYSE HELPS HOSPITALS AND HEALTHCARE SYSTEMS ACROSS THE COUNTRY MEET THEIR UNIQUE CHALLENGES, VISIT PRECYSE.COM